

## **Accessibility.**

### **Museion wants to be a museum for all people.**

That is why Museion wants to become even more accessible.

Accessible means:

Everything must be barrier-free.

Barriers are obstacles.

Barriers make life difficult for people.

Barriers include:

- Steps for wheelchair users.
- Or texts in general language for people with learning disabilities.

All visitors should:

- Enter Museion easily.
- Be able to get anywhere in Museion.
- And be able to view all works of art.

## **Accessibility at Museion.**

### **Parking.**

Museion has 2 accessible parking lots.

These parking lots are on Via Dante.

You will find bike racks in front of Museion in Via Dante.

The driveway to the accessible parking lots

is on the left of these bike racks.

The driveway must always be free of cars or bicycles.

Drive across the driveway to the square in front of Museion.

You can park between the bike racks and the stone benches.  
Please park so that space is large enough to fit two cars.

### **Entrance to Museion.**



The Museion has a very heavy door.

Is the door closed?

Then you will find a bell to the right of the entrance.

Does **nobody** open the door even after ringing the bell?

Then please call the Museion Info center: +39 0471 22 34 13.

## Wheelchairs.

Would you like to use a wheelchair at Museion?

Then please call the Museion Info center: +39 0471 22 34 13.

The staff will then place a wheelchair at the entrance for you.

## Elevators.



Museion has 2 elevators.

The elevators are near the entrance.

The elevators will take you to all floors.

## Restrooms.



There is an accessible restroom on the first basement floor.

You can take the elevator to the basement.

Please press the -1 button in the elevator to get to the basement.

## Changing tables.

Changing tables for babies and small children are located in the restrooms in the basement.

You can take the elevator to the basement.

Please press the -1 button in the elevator to get to the basement.

## Companions of people with disabilities.

Do you accompany a person with a disability to Museion?

Then you do **not** have to pay for your admission to Museion.

Admission is another word for entry.

People with disabilities must bring their disability cards.

### **Assistance dogs.**

Do you have an assistance dog?

Then this assistance dog can accompany you into Museion.

Other dogs are **not** allowed in Museion.

### **Seats.**

There are seats for visitors on each floor.

These seats are available from the guards.

A guard is a person.

This person checks:

Is everything okay in Museion?

Is it quiet in the Museion?

Do you need a seat?

Then please ask one of the guards:

Could you please bring me a seat?

### **Resting.**

There are many armchairs and chairs to rest in Museion.

And you will find a place near the entrance to:

- Rest.
- Get drinks.
- Or get snacks and fruits.

## **Tickets.**

All people should be able to visit Museion.

That is why there are cheaper tickets for many people.

And some people do **not** have to pay for admission.

## **How much does it cost to visit Museion?**

The tickets cost different amounts of money:

- 10 euros for most people.
- 5 euros for:
  - People with age over 65.
  - Students.

Please bring your student card.

## **Free admission.**

That is:

You do **not** have to pay to visit the Museion.

Free admission is available:

- For all people on Thursday from 6 to 10 pm.
- For children and teenagers under 18 years.
- People with disabilities.

Please bring your disability card.

- For companions of people with disabilities.
- And for students at the University of Bolzano.

Please bring your student card.

Do you need further information about the tickets?

You can find more information by clicking on this [link](#).

Admission to the first floor of Museion is always free.

On the first floor of Museion there are:

- The information area.  
Here you can find information about Museion.  
And here you can buy tickets for Museion.
- The Museion Shop.

You can buy various things in the Museion Shop.

For example:

- Books.
- Postcards.
- Or gifts.
- And the café of Museion.

## **Offers and guided tours.**

All people should be able to visit Museion.

And all people should be able to get information about the works of art in easy-to-read language.

That is why Museion has various guided tours and offers.

Guided tour means:

The staff members take the visitors on a tour of the exhibition.

And the staff members explain:

- Which works of art do you see?
- What do the works of art mean?
- And how did this exhibition come about?



All people can participate in these offers and guided tours.

These offers and guided tours are:

### **Guided tours for visually impaired people.**

These tours are called: Please touch.

There are guided tours for visually impaired people at many exhibitions.

Some works of art can be viewed with the hands during these tours.

To view with your hands means:

Touching the works of art cautiously.

And to feel them carefully.

For example:

- Where does the work of art feel smooth?
- Or where does the art of work feel rough?

### **Guided tours for people with sensory impairments.**

These tours are called: In all senses.

And these tours are for people:

- With dementia.
- For example: With a sensory impairment.  
A person who cannot hear well.

- With learning disabilities.

- And for the companions.

There is plenty of time on these tours to:

- Look.
- Talk.
- And laugh.



## **Talks about art in easy language.**

These tours are called: Art speakers.

Visitors can talk about works of art with Museion staff members during these tours.

The staff members then talk:

- In short sentences.
- With simple words.
- And with explanations for difficult words.

## **Storytelling event.**

The storytelling event is for older people in retirement.

Storytelling means:

A person tells a story.

The participants sit down in front of a work of art.

And the participants take a close look at the work of art.

Then the participants talk about:

What do I think of when I see this work of art?

Museion staff is also present at the storytelling event.

Everyone learns something new.

## **Thursday evening at Museion.**

Museion is open on Thursday until 10 pm.

Admission to Museion is free on Thursday between 6 pm and 10 pm.

And there is a guided tour of Museion at 7 pm every Thursday.

This guided tour is available in German and Italian.

And the Museion staff will show you the works of art.

This guided tour is free.

## **Information on the Internet.**

There is a booklet for visitors for each exhibition.

The works of art from an exhibition are explained in these booklets.

## **Museion is becoming even more accessible.**

Museion wants to be open to all people.

That is why Museion intends to become even more accessible.

For example:

- The paths should be accessible.
- The restrooms should be accessible.
- The website should be accessible.
- And the staff members should speak in easy language.

That is why experts verify if Museion is accessible.

For example:

A path at Museion is **inaccessible**?

Then these experts say to Museion:

This path is **not** yet accessible.

And Museion is trying to find a solution to make this path accessible.

Museion becomes more and more accessible in this way.

Have you found a barrier in Museion?

Or do you want to say something to Museion?

Then please write an e-mail: [accessibility@museion.it](mailto:accessibility@museion.it).

## **Information.**

Do you need further information from Museion?

Do you want to book a private tour?

Another word for book is

Reserve.

A private tour is a tour just for you and your group.

Then please call Museion: +39 0471 22 34 13

Or write an e-mail: [visitorservices@museion.it](mailto:visitorservices@museion.it)

Do you have other questions for Museion?

Then please call Museion: +39 0471 22 34 13

Or write an e-mail: [info@museion.it](mailto:info@museion.it).